

MARIE-FRANCE LAPIERRE, MA, R.Psych. (BC, NB, QC)

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Profile

Experienced psychologist, leadership coach, and governance leader with a proven record in organizational development, board governance, and advocacy. Over 25 years of board and community leadership, combined with 35 years in psychology and 5 years in coaching. Skilled in fostering inclusive environments where individuals and organizations thrive.

Selected Leadership & Governance Experience

Throughout various leadership roles, I demonstrated competencies in:

- Strengthened governance through active contribution to strategic planning and policy development
- Advised senior management and boards on organizational priorities, policy, and service delivery
- Managed human and financial resources with accountability, transparency, and sustainability
- Oversaw accreditation cycles and quality improvement processes in alignment with ethical and professional standards
- Built partnerships and fostered collaboration across diverse organizations and sectors
- Advanced advocacy at municipal, provincial, and federal levels, including testimony before standing committees of the Senate and House of Commons

Board and Governance Roles

RésoSanté (2021–present) – Governance and advocacy for equitable French-language health services in BC

- President (2024-present) Provide strategic leadership and advocacy for francophone health services in BC; lead the growth of Santé Ouest, BC's first bilingual health clinic (opened in November 2024)
- Member, Policy committee (2022-present) Contribute to Constitution and Bylaws revisions, and development of new policies
- Treasurer (2023-2024) Oversaw financial reporting and accountability
- Secretary (2021-2023) Ensured transparent board records and communication
- Chair, Committee on bilingual clinic proposal to the Ministry of Health (2022)

Société Santé en français (2022-present) – Governance and advocacy for equitable Frenchlanguage health services across Canada.

- Vice President (2025-present) Provide strategic leadership to advance equitable access to French-language health services across Canada, supporting national collaboration and governance excellence
- Board member (2022-present) Contribute to national advocacy and governance strategies
- Chair, Governance committee (2022-present) Strengthen governance practices and oversee bylaw revisions
- Member, Finance committee (2023-present) Support financial oversight and accountability
- Member, Evaluation committee (2022-2023) Contributed to evaluation frameworks to measure program impact and effectiveness

International Coaching Federation (British Columbia Chapter) (2023-present) – Governance and advocacy for professional coaching standards and ethical practice in BC

 Secretary – Maintain accurate governance records and BC Society fillings; ensure bylaws are current, compliant, and consistently applied; strengthen board communication, and support alignment with ICF Global standards

Carrefour 50+ (2025-present) – Governance and advocacy for French-language services for seniors in BC

Board member – Contribute to strategic direction and advocacy initiatives

Fédération francophone de la Colombie-Britannique (2018–2024) – Governance and advocacy for French-language policy and accessibility in BC; Representing 70,000 francophones across BC

- Board Member Contributed to provincial advocacy efforts and governance oversight
- Chair, Livre d'Or Committee Led the initiative to celebrate 75 individuals instrumental in promoting French in BC

Conseil culturel artistique francophone de la CB (2010–2024) – Governance and advocacy for the provincial francophone arts council in BC

- Vice-president (2019-2024) Provided leadership in strategic and cultural initiatives
- Secretary-Treasurer (2010-2019) Ensured financial accountability and board governance

Relais francophone immigration Coop (2020-2021) – Governance and strategy for francophone immigration services in BC

- Vice-President – Supported strategy development and organizational governance

Toastmasters (2019-2021) – Leadership development and promotion of effective communication and public speaking in BC

- District 96 Administrative Manager (2020-2021) Supported governance and operations for clubs across BC
- Positively Speaking Toastmasters Secretary (2019-2021) Maintained records and communications to strengthen club governance

Conseil Scolaire Francophone de la Colombie-Britannique – School Board 93 (2011–2018) – Governance of BC's francophone public school system

- President (2015-2018), Vice-President (2012-2015) and School Trustee (2011-2018)
 - Provided governance leadership, strategic direction, accountability, and policy direction
 - Championed Indigenous education, transparency, and student retention initiatives
 - Oversaw \$100M budget and 1,000+ employees
 - Testified before standing committees of the Senate and House of Commons
- Representative to BC School Trustee Association (2011-2017) Brought francophone issues; ensured CSF had an equal voice in shaping public education governance across BC
- Representative to BC Public School Employers Association (2017-2018) Ensured the hiring, contracts, and working conditions reflected the realities of running BC's only French-language school system

Professional Institute of Public Service of Canada (PIPSC) (1999-2009) – Governance, policy development, and labour-management relations

- Held elected positions at the national, regional, and local level of the SH Group – Represented members, contributed to policy development, and consulted on labour-management issues.

Professional Leadership, Coaching, and Psychology

Correctional Service Canada (1994-2024) – Federal agency responsible for the custody, rehabilitation, and reintegration of individuals serving sentences of two years or more, with a mandate to enhance public safety

- Regional Clinical Practice Lead, Psychology (2024) Provided clinical leadership across the Pacific Region to the psychologists
- Chief Mental Health Services (2009-2023) Directed mental health strategy, staff supervision, and service delivery in various federal institutions
- Acting Assistant Warden, Interventions (intermittent between 2012-2014; 2018-2019) Oversaw correctional programs and interventions; contributed to budget cycles under DRAP
- Acting Regional Manager, Mental Health Services (2010. 2017, 2018-2019) Managed regional service delivery, accreditation processes, and integration of institutional and community services

Coaching & Psychology

Genie in the Bottle Enterprises Inc. (2008–present)

- Co-founder
- Transitioned to private practice in psychology and coaching (2021-present)
- Provide services to individual and couples on life, transition, executive and leadership challenges

Fraser Health Authority (2023-present) – Consultant – Provide CISM interventions

Provided **psychological services** to individual, couples, and group, mostly adults **Psychologist, Correctional Service Canada**, various institutions and regions (1994 to 2023) **Employee Assistance Program**, Vancouver, BC (1998 to 2001)

Private practice, Shédiac, NB (1996 to 1997)

Tracadie School Board, Neguac, Tracadie-Sheila, NB (1991; 1993-1994)

Centre hospitalier régional de Rimouski, Rimouski, QC (1993)

Mental Health Services, Chatham, NB (1993)

Forest Hill Rehabilitation Centre, Fredericton, NB (1992)

Dr. Everett Chalmers Hospital, Fredericton, NB (1991-1992)

Certification

Integral Master Coach, Certified with Integral Coaching Canada (2024) **Myers-Briggs Type Indicator Certified Practitioner**, Psychometrics Canada

Facilitation

Vantage Point (2024-present) – Provision of training, governance education, and capacity-building support for non-profit leaders and boards across BC

- Knowledge philanthropist (2024-present) Facilitate governance training for non-profit boards
- Technical host (2025-present) Provide digital support for workshops

Various organizations

Extensive public speaking and facilitation in English and French

- Letting go
- Parenting (general and in minority communities)
- Suicide prevention
- Resiliency
- Leadership development
- Restorative Justice
- Personal growth and transitions
- Different mental health disorders

Community engagement & training

- Active member of various francophone organizations in BC, aside from those already mentioned as being on the Board of Directors. This includes but is not limited to Réseau-Femmes, Société francophone de Maillardville, Le Centre culturel francophone de Vancouver, Théâtre la Seizième, FrancoQueer, La Boussole, Le Conseil jeunesse de la Colombie Britannique.
- Engagement practitioner (2013-present)
- Restorative Justice Panelist (2015-present)
- CISM Mental Health Professional (2003-2006) and CISM Team Leader (1998-2001)
- Employee Assistant Program Referral agent (CSC) (1996-2006)
- Canadian Mental Health Association Education Committee (1994)

Education

- Integral Coaching Canada Integral Associate Coach (2022), Integral Professional Coach (2023), Integral Master Coach (2024)
- Masters in Psychology Université du Québec à Montréal (1990)
- Honours BA, Psychology & Women's Studies York University (Glendon College) (1987)

Membership

- International Coaching Federation (2023-present)
- College of Health and Care Professionals of BC, previously College of Psychologists of British
 Columbia (2006-present)
- College of Psychologists of New-Brunswick (1996-present)
- Ordre des psychologues du Québec (1991-present)
- Canadian Register for Heath Care Providers in Psychology (1995-present)
- Canadian Psychological Association (1996-present)
- British Columbia Psychological Association (2010-present)