

Complex

Probe → Sense → **Respond**

**Emergent**

Complicated

Sense → Analyze → **Respond**

**Good Practice**

*Disorder*

Chaotic

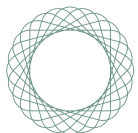
Act → Sense → **Respond**

**Novel**

Simple

Sense → Categorize → **Respond**

**Best Practice**



**Clear Impact**  
Consulting Group